Quick Guide for Accessing the COACHE Data

To Access COACHE Data

- Go to Office of the Provost website
 - o https://provost.gmu.edu/
- Click on Faculty, then click on Mason COACHE Partnership
- Scroll down to image of clock where it says Read the Results and click on Access Now dkd
- Welcome to the OIEP COACHE website
 - o https://oiep.gmu.edu/data-analytics-research/survey-results/coache/
- Scroll down to COACHE Faculty Satisfaction Survey: Summary Report and Results
- Click on Access the Summary Reports and Survey Results
 - You will be asked to verify through Two-Factor Authentication (2FA)
- After authentication you will be taken to the Landing Page with a variety of Summary Reports (2022 & 2019)
- Scroll down to COACHE Faculty Satisfaction Survey: Results
- Click on Access the 2022 Survey Results

Important Note: there are COACHE Results Viewing Resources available on the OIEP COACHE website: https://oiep.gmu.edu/data-analytics-research/survey-results/coache/

- See COACHE Dashboard Guide
- See COACHE YouTube tutorials on the dashboards

COACHE Faculty Satisfaction Survey Themes		
Nature of work: Research,	Departmental engagement,	Interdisciplinary work,
teaching, and service	quality, and collegiality	collaboration, and mentoring
Resources and support	Institutional leadership	Appreciation and recognition
Tenure and promotion	Shared governance	

Recommended Strategies for Understanding COACHE Faculty Satisfaction Data

- 1) Are you interested in seeing how academic divisions (i.e. schools and colleges) may vary? If so, then you might look to the Mean Scores for the COACHE Benchmarks by academic division.
 - This display is a good way to see the range of mean scores on the different COACHE Faculty Satisfaction Benchmarks; you can also select specific schools and colleges.
 - From the Report Home, select Analyses and Visualizations, then Benchmarks, then Divisional Analysis
- 2) Are you interested in learning more about how different faculty populations compared to the entire cohort of participating institutions and selected peers? If so, then you might look to the charts that summarize the benchmark results by faculty population.
 - These displays are good to see how Mason's scores fell within entire cohort and our selected peers.
 - You can view All Faculty, by faculty rank (i.e. pre-tenure, associate professor, full professor), by faculty appointment type (i.e. non-tenure-track, tenured), by gender (i.e. men or women), or by race (i.e. white, faculty of color, Asian/Asian American, Underrepresented Minorities)
 - From the **Report Home**, select Analyses and Visualizations, then Benchmarks, then Benchmarks at a Glance

- 3) Are you interested in seeing and/or downloading a data table with Means and Percentiles for each of the survey themes and items? If so, then there are comprehensive tables that illustrate this data by faculty rank, faculty appointment type, gender, and race.
 - From the **Report Home**, select Means and Frequencies, then Means, then go to whichever Benchmark is of interest.
 - You can see how our 2022 and 2019 mean scores differed, the mean scores of the cohort (i.e. All), and the mean scores of our five peers
 - You can also see how our mean scores ranked within our selected peers and within the cohort as a percentile
- 4) Are you interested in knowing if the mean scores on a particular benchmark are significantly different across faculty populations? If so, then you can see the analyses of effect sizes, whether small (.1), medium (.3), or large (.5) across groups.
 - From the **Report Home**, select Analyses and Visualizations, then Benchmarks, then Benchmarks Dashboard
 - You can look at this data by Demographics or by Discipline
- 5) Are you interested in a deeper dive for data for each of the Schools and Colleges? If so, then you will want to download the COACHE Combined College Level Reports, an Excel file. (And make sure that you have your reading glasses!)
 - Go to the OIEP Landing Page with the various Summary Reports (after you have completed the 2FA)
 - Under 2022 Summary Reports, click on COACHE Combined College Level Reports (Excel)
 - There are multiple tabs at the bottom of the spreadsheet for Mason's overall mean scores on each benchmark AND for each of the different academic divisions (i.e., schools and colleges)
 - The tab on the far right-hand side at the bottom of the spreadsheet has a description and the exact language of each of the COACHE Survey Items
- 6) Are you interested in a deeper dive for custom question data about term faculty promotion, including feedback on progress toward promotion and tenure for all faculty? If so, then you will want to download the COACHE Combined College Level Reports, an Excel file, per the instructions outlined above in #5.
 - At the bottom of the spreadsheet are our Custom Questions. Rows 225-233 are specific to term faculty and mirror some of the questions asked of our tenure-line faculty in the survey.
 - Row 234 is a link to another tab in the spreadsheet, "Additional Custom Q Comparisons," which provides the data in response to questions about receiving formal feedback on progress to promotion and/or tenure for both tenure-line and term faculty.
 - o These data are available for Mason overall and for each of the Schools and Colleges
 - o When numbers permit, you can also see results by gender and race/ethnicity
 - A reminder: the tab on the far right-hand side at the bottom of the spreadsheet has a
 description and the exact language of each of the COACHE Survey Items
- 7) Are you interested in a deeper dive for custom question data about diversity and inclusion efforts? If so, then you will want to download the COACHE Combined College Level Reports, an Excel file, per the instructions outlined above in #5.
 - At the bottom of the spreadsheet are our Custom Questions. Rows 218-224 show the results for the questions that were asked about diversity and inclusion efforts.
 - o These data are available for Mason overall and for each of the Schools and Colleges
 - When numbers permit, you can also see results by gender and race/ethnicity
 - A reminder: the tab on the far right-hand side at the bottom of the spreadsheet has a description and the exact language of each of the COACHE Survey Items